



MEDIATOR TRAINING AND DISPUTE RESOLUTION PROGRAM

Mediate Today Pty Ltd is offering an interactive 5 Day Mediation Training & Workshop which meets the requirements under the new National Mediator Accreditation System (NMAS) for national accreditation as a mediator

DATES: 28, 29, 30 April & 1, 2 May 2016

Venue: Hurstville Training Rooms, 125 Forest Rd, Hurstville

This Workshop

This is a 5 day interactive workshop and training that is designed to meet the educational criteria set by the new National Mediator Accreditation System (NMAS).

The course will provide attendees with quality course materials, individual and group exercises, individual and group coaching and debriefing and interactive discussions with written feedback for specific exercises.

You Will Get:

- theory and practice of interest based negotiation;
- the essential skills of the mediator including:
 - * assessing parties
 - * assessing disputes
 - * effective listening
 - * issues framing
 - * handling difficult people
 - * managing limited authority
 - * dealing with impasse
 - * maintaining impartiality
 - * reframing
 - * conflict analysis
 - * creating options
 - * assessing settlement options
 - * managing representatives
- pre-mediation screening and analysis for suitability;
- case management and organisational skills;
- adapting the mediation process to suit the situation;
- a mediation model that promotes good decision making;
- effective negotiation skills;
- quality course materials for continuing development;
- opportunity to undertake NMAS accreditation assessment;
- managing ethical challenges such as:
 - parties who lie;
 - power imbalances;
 - parties who do not commit to the process;
 - parties who attempt to misuse the process.

WHO SHOULD ATTEND?

This course is designed to assist Lawyers, Accountants, Counsellors, HR Managers and other professionals who deal with conflict on a regular basis.

Those dealing with contractual or family law issues, disputes over wills and estates, family business disputes and more will learn the skills needed to deal with conflict and to achieve better lasting outcomes.

Whether you want to become a mediator or not, this workshop will provide you with the skills to deal effectively with conflict.



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Presenters

The presenters for this training are senior highly experienced mediators, conciliators, negotiators, facilitators and trainers with accreditation under the Australian National Mediator Accreditation System. Experienced coaches will also assist in the training to provide feedback and to assist in role-plays.

Lorraine Lopich who is the lead presenter is a principal of Mediate Today Pty Ltd, an experienced mediator, conciliator, FDRP, facilitator and collaborative law trainer. Lorraine has significant experience as a dispute resolution practitioner across a number of areas including local government development applications, workplace issues, sexual harassment and family conflict.

Robert Lopich has many years of experience in conflict resolution across a wide range of business and commercial disputes from partnerships, franchises and property issues to workplace bullying and neighbourhood disputes. Robert is a principal of Mediate Today Pty Ltd, mediator and collaborative law trainer

See our website for further information at:- www.mediate.com.au

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**5 Day Training & Workshop at Hurstville Training Rooms,
125 Forest Road, Hurstville.**

COST PER PERSON \$2,750.00 (plus GST)

(includes quality course material etc, lunches each day, tea / coffee & biscuits)

**OPTIONAL:- additional 1.5 hour roleplay assessment for National Accreditation
under NMAS - \$375.00 plus GST (MSB's accreditation fee of \$100.00 included)**

PLUS 10% discount for groups of 3 or more!!

REGISTRATION FORM: (Please mail to: PO Box 4191, Shellharbour, 2529

OR scan and email to: Mediate@Mediate.com.au)

NAME: _____
(Please print clearly – Your name as shown above will appear on your Certificate of Completion)

ORGANISATION: _____

ADDRESS: _____

Tel: _____ **Mob:** _____

Email: _____ (Essential information)

Special Dietary Requirements: _____
(Please specify)

Name for Name Tag: _____

Payment methods:-

By cheque / money order payable to: – “Mediate Today Pty Ltd” (ABN 91 114 478 769)

OR By EFT to: – BSB 012 827 / Account # 2787 40783